

MADINA GROUP

Operational Excellence

MADINA

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Company Profile

Introduction

MADINA GROUP

Madina Group WLL is Qatar's leading engineering, procurement, construction, maintenance, turnaround and shutdown, and oil & gas support-services company, with in-house capabilities and expertise to provide safe, innovative and cost-effective engineering solutions to the highest internationally recognised standards.

We offer clients a 'one-stop shop' approach for all services relating to engineering, construction, maintenance, safety training, inspection, access solutions, and specialised manpower.

Operating since 1997, Madina Group's mission is operational excellence via the provision of delivering high-quality services predominantly to the oil & gas, power, process and petrochemical industries.

Health, Safety, Security and Environment (HSSE) is at the forefront of what we do, and we strive to implement innovative ways of ensuring this. Madina Group WLL leverages its international expertise and knowledge to develop cutting-edge solutions that improve our clients operations integrity.



The Group Companies

Madina Group W.L.L. is owned by Al Darwish United Company W.L.L. and consists of five companies:

Madina
Qatar International Safety Centre (QISC)
Qatar Inspection Services (QIS)
Severn Glocon Qatar (SGQ)
Madina Oryx Engineering Solutions (MOES)

About Al Darwish United Company W.L.L

Al Darwish United Co W.L.L. is a leading business group in the State of Qatar.

The company employs approximately 12,000 people who have been integral to the success of the company and the reputation it maintains in Qatar. They own and/or sponsor a number of construction related companies with diverse roles throughout Qatar. These include mechanical, civil construction, electrical, reinforcement, laboratory services, formwork, material supply, fire, real estate business and others.



Vision & Mission

To be the trusted and professional contract partner of choice by delivering reliable solutions and sourcing the best people for the job, proactively through operational excellence.

Values

HSE - Madina Group's core value is the health and safety of our workforce, minimising our impact and ensuring the sustainability of the environment we inhabit.

CUSTOMER FOCUS - Madina Group respects and values its partners and clients, and win:win outcomes are fundamental to our joint success.

QUALITY - Madina Group works tirelessly every day to ensure we supply and improve on the quality of products and services provided to our clients so we are the contract partner of choice.

INTEGRITY - Madina Group fosters a diverse, positive workplace culture, where there is open communication, and a strong moral compass guiding all decisions made for the best interests of the company and all employees.

What We Offer

At Madina Group we are able to offer clients a ‘one-stop-shop’ approach to all services relating to engineering, construction, maintenance and safety training, including:

- Shutdowns and turnarounds
 - Operations and support
 - Structural and pipework fabrication
 - Maintenance and asset management
 - Specialist manpower supply
 - Electrical and instrumentation
 - EPCM mechanical
 - Scaffolding and access
 - HSSE training
 - Conventional and non conventional NDT
 - Inspection for plants and lifting
 - Post weld heat treat (PWHT)
 - Rope access
 - Fire safety services
 - Repair, maintenance and testing of any type of industrial valve
 - Reconditioning of individual components including welding and NDT services
 - Instrument work and calibration of control valves
 - Function testing of actuator valves
 - Retrofitting of control valves
 - Diagnostic survey for control valves
 - Troubleshooting of valves and actuators offshore/onshore
 - Valve related shutdown services
 - Mobile workshop facilities
 - Supply of skilled valve technicians
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SHUTDOWNS & TURNAROUNDS (MADINA)

Madina Group is fully capable of managing and delivering specialised turnaround, shutdown and maintenance projects and jobs, particularly in oil & gas and petrochemical, as well as other industries. We are a well-equipped and professionally managed contractor with a team of qualified and highly motivated engineers, supervisors and skilled technicians. During shutdowns and turnarounds (plant outages), Madina works tirelessly to minimise downtime whilst maximising performance, ultimately delivering operational excellence. Turnaround processes are complex, requiring multi-disciplinary skills, Madina expertly plans, performs, supports and executes turnarounds, shutdowns, and outages.

STRUCTURAL & PIPEWORK FABRICATION (MADINA)

Madina Group provides a wide range of structural steel, piping fabrication and engineering services to the offshore production, oil refineries, petrochemical, power and energy, heavy industrial plants and construction industries. We focus on high-quality fabrication output, which is a result of our precise production methods that utilises specialised machinery tools & equipment. We have a very experienced team who are committed to meeting and indeed exceeding our clients expectations, and ensuring they are completely satisfied. We have a fully-equipped production facility operated by a highly skilled and experienced workforce. Since we equally value meeting project deadlines and quality of work, we also have a quality-oriented workforce and independent quality control department. The manufacturing process is streamlined to ensure that by the end of the production cycle, each job is completed to industry standards, and is ready for delivery on time. Madina Group provides extensive expertise for structural steelwork, tanks, vessels and piping fabrication with the complete portfolio of services available over the course of the whole project.

What We Offer

MAINTENANCE & ASSET MANAGEMENT (MADINA)

The type of maintenance contracts executed are multi discipline. This includes the provision of multi discipline plant maintenance services, including but not limited to; routine, preventive, predictive, corrective and shutdown maintenance, all aimed at supporting the mechanical, electrical and instrumentation disciplines.

SPECIALIST MANPOWER SUPPLY (MADINA)

Madina Group provides specialist manpower supply to the oil & gas industry, for upstream, midstream and downstream projects and operations, for both short and long term projects. Our highly trained and qualified manpower can support all levels and requirements of the business. Madina Group will identify the manpower requirements, in line with our client's project needs, utilising appropriate screening and training to ensure only suitably qualified personnel are recruited and endorsed. With dependability and the suitability of skilled manpower supply being key to operational continuity, Madina Group is a steadfast, reliable partner, that clients can depend upon to respond to their needs and deliver a quality service. By utilising our skilled manpower supply to deliver complex projects and provide continuity of business support, we ensure that world-class knowledge and a highly-skilled workforce, are enhancing the oil and gas industry.

ELECTRICAL & INSTRUMENTATION (MADINA)

Madina Group's E & I division is capable of taking up specialised electrical, instrumentation and telecom jobs, especially in oil, gas, and petrochemical as well as other Industries. We are a well-equipped and professionally managed electrical and instrumentation contractor with a highly competent team of qualified and motivated engineers, supervisors and technicians. Our objective is to provide quality electrical, instrumentation and telecom related services to our clients. We have a huge inventory of sophisticated and modern tools and equipment's in this discipline, enabling us to operate in hazardous areas. Our E & I team has industry knowledge to effectively manage SIMOPS and inter discipline work sequencing in multi-disciplined portfolio projects. We offer the full range of E & I services to our clients, including managing specialised services such as high voltage cable works and fiber optic splicing through client-approved specialised contractors.

EPCM MECHANICAL (MADINA)

The Madina EPCM Team is a global engineering project and procurement team with expertise in the oil & gas pipeline, energy and infrastructure sectors. We offer a diverse range of services which includes concept development, engineering design, consulting, procurement, project management, construction, commissioning and maintenance. We have formed various long-lasting relationships with the private sector and government institutions - as proven through our projects history and ability to execute work in remote and challenging environments. Our success is driven by our team of agile professional engineers, consultants, project managers, portfolio project managers and our construction and fabrication workforce, all working together seamlessly, and embracing safe and efficient working methodologies.

What We Offer

SCAFFOLDING & ACCESS (MADINA)

Madina Group's scaffolding services have a proven track record in delivering innovative scaffolding solutions in a creative, cost-effective manner while remaining focused on our top priorities, safety and commitment. Our commitment to safety has led us to gain qualifications that enable us to work in safety critical environments such as shut downs and turnarounds, new construction projects, off-shore activities and the event sectors. Madina Group's scaffold division is renowned for our honest, open-door approach. We maintain a strong working relationship with our clients based on confidence and trust. Our vision is to deliver customer satisfaction, making strong robust partnerships with our clients through:

- Providing cost effective solutions
- Supplying high-quality products & services
- Installing safe and efficient work systems
- Innovating the latest technology solutions
- Surpassing excellence

OPERATIONS & SUPPORT (MADINA)

Madina Group operates within the realms of manufacturing and execution of major turnarounds, projects and portfolios. Madina's competitive advantage includes the ability to provide the full spectrum of functions and services needed to successfully deliver complex scopes to the highest quality and safety standards in the industry. We deliver innovative, effective engineering services and solutions to maximise operational excellence and efficiency and manage operational risks, whilst creating value for our clients throughout the life-cycle of their assets. We focus on our client's asset or project and ensure that the asset is returned back to service as quickly and efficiently as is practicable. Our specialists offer expertise across every aspect of the oil and gas sector.

Our operational expertise includes: project management, planning, estimating, engineering, procurement, warehousing, contracting, mobilization, delivery, commissioning and startups. Our support services include: rope access, scaffolding, lifting, training, fabrication, inspection, NDE, testing, certification, protective coating and supply of manpower & equipment. Madina also provides consultancy services for the development of operational support systems, assessing operations to identify improvement and optimisation opportunities, and implementing solutions that will ensure ongoing operational efficiency and stability. Our operations and support teams are the best and brightest minds in the industry.

HSE TRAINING & CONSULTANCY (QISC)

We offer a wide variety of accredited HSE training and consultancy services through our group company QISC. Primary areas of training are; HSE, Marine & Survival, Emergency response, access, lifting and load control and road safety.

What We Offer

HSE (QISC)

Health and safety training for employees is fundamental to the success of any business and a vital component for an employer's legal responsibilities. QISC offers customized health and safety training programs set to the highest international standards. We use a number of unique tools and techniques to deliver outstanding HSE training.

MARINE & SURVIVAL (QISC)

QISC is the first training facility in Qatar to become OPITO approved and deliver STCW (Standards of Training, Certification & Watch keeping) courses under the authority of the State of Qatar, QISC is the leader for marine and offshore survival training. Trainees can learn survival techniques under the supervision of trained experts.

EMERGENCY RESPONSE (QISC)

Qualified emergency responders, capable of confidently and efficiently responding to stressful emergencies quickly are imperative to a safe environment and workplace. QISC offers courses in emergency response to train and prepare attendees to handle the most devastating emergencies with confidence.

ACCESS, LIFTING & LOAD CONTROL (QISC)

Our purpose built indoor training facilities are designed to reflect and facilitate the complex and often difficult working situations that arise on a daily basis in many industries across the State of Qatar.

ROAD SAFETY (QISC)

Driving is one of the most dangerous activities of daily life, but with effective delivery of training programs, everyday risks can be significantly reduced. Therefore, defensive driving and driver safety courses are essential to maintain maximum safety on the roads. QISC offers road safety courses that aims to reduce the risks.



What We Offer

CONVENTIONAL & NON-CONVENTIONAL NDT (QIS)

Non-destructive testing (NDT) performed by our Group company QIS, is a testing that is performed without destroying or impacting the integrity of the item tested. A diverse range of industries use NDT for detecting defects and irregularities and assessing safety in equipment and assets. The growing need to utilise NDT is a result of companies looking to extend the asset life of their plant facilities in addition to adhering to increased regulation. Advanced non-destructive testing methods often require more advanced training and technician skill than traditional NDT inspections, but offer a far greater insight into asset damages.

ROPE ACCESS (QIS)

QIS offers IRATA International's rope access system, which is a safe method of working at height where ropes and associated equipment are used to gain access to and from the work position, and to be supported there.

INSPECTION FOR PLANT & LIFTING (QIS)

QIS offers lifting equipment inspection services under LEEA Approval and ISO/IEC 17020 accreditation. QIS supports their clients by helping them to comply with their responsibilities under local and international regulations and standards. From simple manual lifting machines to cranes with complex control systems, QIS have the in-house expertise and capabilities to inspect professionally and provide independent certifications.

FIRE SAFETY SERVICES (QIS)

QIS provides quality services in the design/engineering, supply, installation, supervision, testing and commissioning, training, and maintenance of all types of fire protection systems including fire alarms and gas detection systems, which consists of firefighting systems, sprinkler systems, dry chemical powder systems, wet chemical systems, fire pumps, water spray systems, water mist systems, pre-action systems, foam systems, kitchen hood systems, FM 200 systems, NOVEC systems, CO2 systems, fire hydrant systems, fire doors, emergency and exit lighting systems, and voice evacuation and public address systems.

Additionally, QIS provides integration with security systems that comply with client requirements, international standards and Qatar Civil Defense regulations.

POST WELD HEAT TREATMENT (QIS)

Welding is an essential part of operating and maintaining assets in many different industries. Whilst it has many useful applications, the welding process can involuntarily deteriorate equipment by exposing enduring stresses into a material, leading to decreased material properties. In order to ensure the material strength of a part is retained after welding, QIS use a process known as post weld heat treatment (PWHT). PWHT can be used to reduce residual stresses, as a method of hardness control, or even to increase material strength.

SPECIALIST MANPOWER SUPPLY (QIS)

QIS supply specialised and skilled manpower including: API Inspectors, welding inspectors, painting inspectors, refractory inspectors, supply of RPO, multi NDT and PWHT technicians

What We Offer

REPAIR, MAINTENANCE AND TESTING OF ANY TYPE OF INDUSTRIAL VALVE (SGQ)

All kinds of valves (ball, gate, globe, butterfly, choke, control) are serviced/ repaired in Severn Glocon Qatar workshop. Repairs include welding, machining, lapping and arrangement of spares.

RECONDITIONING OF INDIVIDUAL COMPONENTS INCLUDING WELDING AND NDT SERVICES (SGQ)

If valve components, such as body, adapter, top flange, bonnet, etc. are corroded or pitted, they can be weld repaired and machined to the original specs.

INSTRUMENT WORK AND CALIBRATION OF CONTROL VALVES (SGQ)

New tubing, alterations, and fixing of related accessories for control valves. All kinds of control valves are calibrated and function tested in our dedicated facility.

FUNCTION TESTING OF ACTUATOR VALVES (SGQ)

All types of control valves and SDVs with pneumatic, hydraulic, electrical actuators are function tested at our facility.

RETROFITTING OF CONTROL VALVES (SGQ)

Retrofitting of control valves is one of the main jobs that is performed at SGQ. With the assistance of Severn Glocon PLC, SGQ is able to provide this service to our valuable clients.

DIAGNOSTIC SURVEY FOR CONTROL VALVES (SGQ)

Being the sole agent for Severn Glocon Valves in Qatar, SGQ can assist in studying and analysing process data to be utilised for valve selection, design and troubleshooting.

TROUBLESHOOTING OF VALVES AND ACTUATORS OFFSHORE/ONSHORE (SGQ)

When clients faces any difficulty with any type of valve at site, SGQ can mobilise a specialist to resolve such issues at short notice. SGQ maintains the necessary security passes for different locations to ease the process for quick mobilisation.

VALVE RELATED SHUTDOWN SERVICES (SGQ)

SGQ can perform shutdown services that require a quick turnaround either at our own facility or at our client's location. Extra manpower required for this service would be managed by our recruitment team and onboarded in a timely manner ready for the start of the project.

MOBILE WORKSHOP FACILITIES (SGQ)

SGQ owns a mobilized setup to conveniently perform valve services at our client's locations, which is capable of servicing control, isolation, and safety valves quickly and efficiently. This enables our clients to manage their shutdowns and other site activities on-site, eliminating logistic expenses and the inconvenience of shifting valves.

SUPPLY OF SKILLED VALVE TECHNICIANS (SGQ)

SGQ has competent valve technicians who are experienced and specialised in control valves, isolation valves, SDV, choke repair work and related calibration and instrumentation work at onshore and offshore locations. Being the sole agent for Severn Glocon valves in Qatar, our technicians are trained and supported by Severn Glocon technical team.

What We Offer

MACHINING OPERATIONS (MOES)

- Lathes, horizontal and vertical borers and grinding machines. Reverse Engineering by Faro measuring/scanning
- A range of NDT services including MPI, DP, UT, Radiography and Hardness Testing

VALVE MAINTENANCE, REPAIR & TEST. WELDING AND FINISHING (MOES)

- Hydro and Gas test pit
- Shot blasting and painting, Phosphating, Xylan and Everslick coating systems
- Welding and automated cladding
- High pressure Water jet cutting, CNC gas cutting
- Fully robotic controlled HVOF Coating System Services
- PWHT Stress Relieving Furnace - 3m x 3m x 3.5m - 800 oC.

ROTATING OPERATIONS (MOES)

- Overhaul of pumps, compressors, turbines, blowers and gear boxes etc.

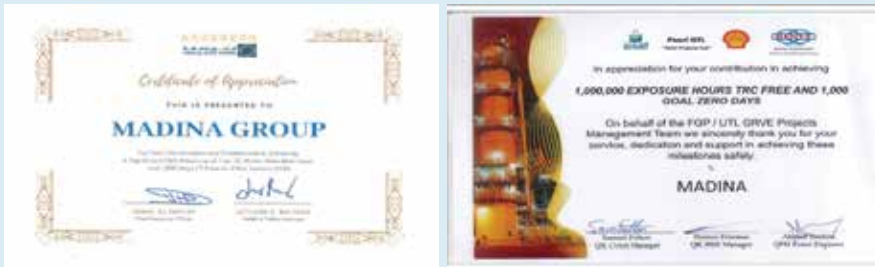
ELECTRICAL MOTOR AND GENERATOR SERVICE AND MAINTENANCE (MOES)

- 20T & 3T balancing machines, hydraulic press etc.
- Motor rewinding and HV performance testing. 10MW capacity
- SGQ Valve Test Facility

ADDITIONAL WORKSHOP'S (MOES)

- SGQ Repair and servicing of mechanical seals and other is for systems assembly and panel integration

Awards & Appreciations



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Congratulations Team for the great achievement and really appreciate your great work and supports.
Convey my Congratulations and Thanks to all the Madina Team.

**Maintenance Superintendent, Qatargas
September 2020**

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Congratulations on achieving this great milestone.

Thanks to all Madina Group Managements & Team on the ground and Qatargas Leadership Team, Contracts Department, ADM's, HOM's and Maintenance Supervisors and team and HSE Department for providing the continued support.

We congratulate you all for this truly significant achievement.

Your accomplishment brings pride to all of us and we look forward to seeing the same commitment and focus all together to close the year safely, reliably and with the same level of achievements.
Well done all.

**Planning & System Division Manager, Qatargas
September 2020**

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Major & Specialised Equipments

- Welding machines
- Metal cutting, rolling and forming machineries
- CNC-Profile cutting machine
- Grinders and drilling machines
- Blast and surface preparation and coating booths
- Bolt torquing and tensioning equipments
- Hydraulic test bed and test pumps
- Air compressors
- Diesel generators and transformers
- Trucks, hiabs, forklifts and cranes
- NDT, PWHT, RT and 3D scanning equipments
- Access control systems (scaffolding and rope access)
- Closed proximity radiographic Testing - CPR
- Computed radiography - GE CRx Vision
- NORM survey - TRACERCO
- Phased Array ultrasonic testing (PAUT) and time of flight diffraction (TOFD) - EDDYFI M2M GEKKO
- Magnetic flux lakage testing - tank bottom plates - SILVERWING FLOORMAP 3Di
- Tube inspection - EDDYFI ECTANE 2
- Lifting inspection - pad eye tester

Our Facilities

Corporate Office

Our Head Office is conveniently located in central Doha.

Workshop Facilities

Madina Group has facilities in both Ras Laffan and Doha, covering an area of 33,750 square meters.

Doha Workshop

Our Doha fabrication facility is located in the Industrial Area, in the south west of Doha and is home to our cutting edge workshops, warehouse, valve refurbishment facility and training centre. This facility caters primarily for larger projects and to meet the needs of our customers, operating in the Doha and Messaieed regions.

Ras Laffan Works

Madina Group was the first contractor to set up fabrication workshops within Ras Laffan Industrial City (RLIC). Our facility includes two state of the art covered workshops, an isotope storage area, an inspection centre, a storage yard, HSE training centre and satellite offices.

MOES Workshop Facilities (Ras Laffan)

10,400m² total area including workshop and offices complexThe workshop area covers 6,481m², has six air-conditioned bays, serviced by 4 x 50t overhead cranes along its full length and 10m externally (for unloading/loading purposes), combining to enable 100t lifting capacity



We Are Family

Our ethos is simple. We are one family at Madina Group. We believe that by respecting, nurturing and developing our people, our business will grow. We treat our people like family and we want them to have a sense of company belonging and to be an integral part of our success story.

This is how we create amazing teams of people who are motivated, driven, and consistently strive for operational excellence.

Our people truly are our biggest asset and we recognise and value that every day. Throughout the year we develop and run various rewards & recognition initiatives and programs that acknowledge their valuable contribution and commitment to the business and our clients, and demonstrates our gratitude and commitment to them.

Meet the Team

We have recruited a highly talented, dynamic, dedicated and focussed Senior Management Team (SMT) from across the world.

With decades of experience, each of the members bring a wealth of knowledge and skills, which supports and drives the growth, innovation and flexibility of Madina Group.

In line with our vision, mission and values we provide a safe, innovative and forward thinking working environment. The SMT works together with our core set of values, providing strong leadership and driving the culture and purpose of our Group of companies.

At Madina Group we are proud of the passion, dedication and professionalism our Senior Management Team contribute everyday.





Chris McLaughlin
Group General Manager

Chris McLaughlin is Madina Group's General Manager and with over thirty years' in the global oil, gas and energy sector, twenty of which have been in the MENA region, he brings a wealth of experience and knowledge over to the Group, having held various senior management positions in global industry leading companies.

His enthusiasm and passion for the business brings an incredible amount of positive energy, that motivates and drives the SMT to deliver above and beyond for the benefit of the business and our clients.

Under his able leadership, Madina Group business provides operational excellence to its long-standing business partners and clients, whilst striving to further enhance service quality and brand value into the future.



Phil Sykes
Group Finance Manager

With more than two decades of proven work experience, Phil is a competent Finance Manager/Financial Controller. Equipped with a FCCA qualification and having amassed 13 years of Middle East experience, he demonstrates strong competencies in directing the full range of financial management responsibilities including forecasting, budgeting, analysis, general accounting, auditing and MIS reporting. He also has extensive experience in setting up and running a large shared services centre.



Iain Kennedy
Group QHSE Manager

Iain is a well experienced QHSE Manager, holding a Post Graduate Degree in Safety & Risk Management. He is a Graduate Member of IOSH body and secured the prestigious Chartered Member status. In an excess of 10 years experience with one of the world's largest oil and gas companies, Iain brings a large and varied skillset to Madina Group specializing in areas such as Contractor Safety Management, Turnaround/Shutdown Safety Management, and Behavioral Based Safety Management in programs such as Incident & Injury-Free, Goal Zero, Injury-Free and Madina Group's own BBS program - SALAMA



Prakash Nair
Group Commercial Manager

Prakash brings a wealth of experience to the company when it comes to managing Commercial activity across the Group. He is very well educated with a Bachelors Degree in Computer Science and an MBA. He is also qualified as a Quantity Surveyor.

He has worked for Madina Group for fifteen years, so has gained in-depth experience of the culture and business etiquette in Qatar. His experience, qualifications and knowledge gained on the job, make Prakash an incredible asset



Youssef Joudi
Group HR Manager

Youssef brings to Madina Group a wealth of experience in developing tools in performance benchmarking, operational HR metrics, dash boarding and analytics to allow Madina Group to continually improve in our business performance to grow our business and make us a more effective partner to our clients.

Youssef is also very well versed and experienced in all aspects of HR, giving Madina Group an advantage when it comes to critical recruitment and onboarding.



Einar Johannesson
Business / Operations Manager QJSC

EJ is a highly experienced Emergency Response, Emergency Management and Firefighting Professional with extensive experience in the Oil and Gas and Aviation industries. With significant experience in leading resources in managing emergency situations, working in highly volatile and dangerous environments and saving lives and protecting assets, EJ is the ideal person to manage and share his vast knowledge and hands on approach within QJSC. EJ has over 20 years of experience and a wealth of hands on management expertise to enable him to successfully run QJSC, our Group HSE Training Company.



Rethish Prathap
Operations Manager - QJS

Rethish is a highly professional manager with a Master of Business Administration and more than 16 years of experience in operating and coordinating jobs and projects within QJS. He has serviced more than 300 clients according to their requirements in the field of weld quality Inspections under QJS. His technical knowledge in mechanical inspections means he can advise clients on the best services for their Quality Inspections. Rethish brings further expertise in sales, company expansion, distribution management, ideas for product launches and client servicing.



Prabodha Warnapura
Operations Manager - SGQ

Prabodha is a technical and managerial professional with a specialism in the mechanical maintenance field. He has in excess of 10 years experience within the oil and gas and industrial sectors. He has vast experience managing workshops and client contracts whilst maintaining excellent quality and delivery standards. He prides himself on achieving high levels of client satisfaction and operational excellence, in line with Madina Groups company Mission and Vision.



Madina, part of the Madina Group, is a leading engineering, procurement, construction and maintenance company. With in-house capability, management expertise and a multi-skilled workforce. Madina provides safe, innovative and cost-effective engineering and fabrication solutions. Our core business centres on supporting clients from the very source to the end user for the full life-cycle of the project. We offer clients a 'one-stop shop' approach to all services related to engineering, construction, maintenance and safety training.

Our Services

- Shutdowns and turnarounds
- Structural and pipework fabrication
- Maintenance and asset management
- Specialist manpower supply
- Electrical and instrumentation
- EPCM mechanical
- Scaffolding and access
- Operations and support



Established in 2001, QISC provides total training solutions developed to meet the individual needs of each customer. Its capabilities extend to the full range of Emergency Response, Fire Prevention, Health and Safety, Leadership, Major Emergency Management, Sea Survival, and Marine and Road Safety Training. QISC also provides specialist manpower supply, HSE Consultancy and equipment supply. QISC is the provider of quality, cost effective training. With two major training facilities, the main centre on Street 45 in the Industrial Area and the other at the heart of Ras Laffan, QISC is able to demonstrate that training is feasible on both small and large scale scenarios. Courses can be taught in English, Arabic, Hindi, Tagalog, Bengali and Urdu.

Our Services

- Access, lifting and load control
- Emergency response
- TEEX
- HSE
- Marine and survival
- Road safety



QIS utilises the latest techniques and advanced inspection equipment that meet our clients' advanced and conventional NDT and inspection needs. QIS holds full QP, ISO, OSHAS, LEEA approval over various disciplines and is ready to meet any requirement. Our highly-skilled and well-trained professionals conduct a complete range of conventional and advanced inspection, non-destructive testing, and heat treatment services utilising the latest techniques and advanced inspection equipment. Operating to the highest degree of integrity and dependability, our focus is the delivery of quality services. QIS's project portfolio includes complex projects in oil and gas (onshore and offshore), petrochemical, chemical, fertilizer, power generation, mining and metals, and infrastructure. Our focus is to provide our clients with the highest quality service without harm to people or the environment.

Our Services

- Conventional & non Conventional NDT
- Lifting inspection load test and certification services
- Rope access
- Post weld heat treatment
- Fire safety services
- Specialist manpower



Qatar's valve specialist, SGQ, provides a complete range of valve products and services tailored to specific plant needs, complying with international methods and practices to match our clients requirements and specifications. SGQ utilises internationally recognised methods and practices, with full OEM support and backing. It has permanent modern workshop facilities strategically located at Salwa industrial Area and in the RLIC support services area of Ras Laffan. Our 33,500 square metre covered workshop facilities rank among one of the largest in Qatar. The proximity of our workshop and training facilities to oil and gas plant facilities in Ras Laffan Industrial City gives us a competitive advantage in terms of response time, ease of logistics and delivery. We also have expertise in setting up customised site facilities to suit project requirements. Additionally, our workshop provides major and minor machining, buffing, polishing, weld repair, non-destructive testing (NDT) inspection, complete blasting and painting and satellite hard facing.

Our Services

- Repair, maintenance and testing of any type of industrial valve
- Reconditioning of individual components including welding and NDT services
- Instrument work and calibration of control valves
- Function testing of Actuator Valves
- Retrofitting of Control Valves
- Diagnostic survey for control valves
- Troubleshooting of valves and actuators offshore/onshore
- Valve related shutdown services
- Mobile workshop facilities
- Supply of skilled valve technicians

Madina Oryx Engineering Centre is an integrated engineering services, state-of-the-art facility conveniently located in the heart of Ras Laffan Industrial City.

Workshop Facilities

The workshop area covers 6,481m², has six air-conditioned bays, serviced by 4 x 50t overhead cranes along its full length and 10m externally (for unloading/loading purposes), combining to enable 100t lifting capacity;

Machining Operations

- Lathes, horizontal and vertical borers and grinding machines. Reverse Engineering by Faro measuring/scanning
- A range of NDT services including MPI, DP, UT, Radiography and Hardness Testing

Valve Maintenance, Repair & Test. Welding and Finishing

- Hydro and Gas test pit
- Shot blasting and painting, Phosphating, Xylan and Everslick coating systems
- Welding and automated cladding-High pressure Water jet cutting, CNC gas cutting
- Fully robotic controlled HVOF Coating System Services
- PWHT Stress Relieving Furnace - 3m x 3m x 3.5m - 800 oC.

Rotating Operations

- Overhaul of pumps, compressors, turbines, blowers and gear boxes etc.

Electrical Motor and Generator Service and Maintenance

- 20T & 3T balancing machines, hydraulic press etc.
- Motor rewinding and HV performance testing. 10MW capacity. SGQ Valve Test Facility

Additional Workshop's

- SGQ Repair and servicing of mechanical seals and other is for systems assembly and panel integration



Projects & Experience

Long Term Maintenance, Shutdown and Construction Framework Contracts

Date	Description of Works	Client	Location
2021	Qatar Shell TMES / TEIS	Qatar Shell	Ras Laffan
November 2017	Framework Construction call off agreement	Dolphin Energy Limited	Ras Laffan
September 2017	Onshore Fabrication services Frame Work contract	North Oil Company	Doha, Workshop
February 2017	Construction Call-Off Framework Agreement for 5 Years	Dolphin Energy Limited	Ras Laffan
October 2016	Provision of Integrated Construction Services	Occidental Petroleum Qatar	Offshore Platform
March 2016	Civil and Structural for Zero Liquid Discharge Project (ZLD)	Qatar Kentz W.L.L	Ras Laffan
March 2016	Field Facilities OSBL & Train 3 Security Fence Project	Qatar Kentz W.L.L	Ras Laffan
May-2015	MAQ623/SC001 Plant Change/ Minor/Base Medium Projects Construction Services	Qatar Kentz W.L.L	Ras Laffan

Engineering, Procurement, Construction, and Installation (EPIC) Projects

Date	Description of Works	Client	Location
2021	EPC Service for Upgrading Capacity of the Existing Instrument Air System	Qatargas Operating Company Limited	QG1 Offshore WHP3
2020	EPC Services on Call-Off Basis	Qatargas Operating Company Limited	Ras Laffan
2019	EPC work of the additional Three well's flow line hooks up at DOI-02	Dolphin Energy Limited	DOL-02 Offshore
2018	PIC for MOC-1057,1473,1572,1639 and EPIC for Revamp of MOC-1718 135-VC-001 column internals (Trays and demister) Project	ORYX GTL	RasLaffan

Supply of Manpower and Equipment

Date	Description of Works	Client	Location
February 2020	Hiring of Contingency Manpower for Year 2020 Shutdown	Dolphin Energy Limited	Ras Laffan
September 2019	Supply of specialized manpower for TA2020 at QCHEM-II & RLOC	Qatar Chemical Company Limited	Mesaieed
January 2019	Call-Off contract for Mechanical Manpower	ORYX GTL Limited	Ras Laffan
November 2018	Call-off Contract for Electrical, Instrumentation and Analyzer Manpower Services	ORYX GTL Limited	Ras Laffan
April 2018	Manpower support for UH power	Umm Al Houf Power	Doha
October 2017	Manpower Support Services For Turnaround Shutdown 2017 At QP Refinery Mesaieed	Qatar Petroleum	Mesaieed
May 2016	Technical Manpower & Equipment Supply	RasGas Company Limited	Ras Laffan
February 2016	2 Year HSE / Emergency Response Training	Gulf Drilling International Ltd (Q.S.C.)	
January 2016	Provision of Planning Services for Slow Down 1 (SLD 1)	Dolphin Energy LimitedGTL Limited	Ras Laffan
January 2016	Hire of Technical Manpower	Qatar Gas Operating Company Limited	Ras Laffan
September 2015	Maintenance Manpower Support Services	Dolphin Energy Limited	Ras Laffan

Projects & Experience

Shutdowns and Turnarounds

Date	Description of Works	Client	Location
2021	QSGTL MTA3	Qatar Shell GTL	Ras Laffan
2021	Dolphin Energy TO26	Dolphin Energy	Ras Laffan
2021	Qatargas EOC	Qatargas	Ras Laffan
February 2020	Turnaround Electrical and Instrumentation Services (TEIS)	Qatar Shell GTL	Pearl GTL Plant, RasLaffan
August 2019	10 Years Turnaround Management and Execution Services (TMES)	Qatar Shell GTL	Pearl GTL Plant, RasLaffan
September 2018	Turnaround 2019 - Mechanical Services Contract	Qatar Shell GTL	Ras Laffan
April 2018	E&I turnaround for 2019	Qatar Shell GTL Limited	Ras Laffan
October 2017	Manpower Support Services For Turnaround Shutdown 2017 At QP Refinery Mesaieed	Qatar Petroleum	Mesaieed
February 2017	Turnaround 2017 and slowdown 2018 Electrical and Instrumentation Services	Qatar Shell GTL	Ras Laffan
January 2017	Emergency Shutdown (Train -1)	Qatar Shell GTL	Ras Laffan
January 2017	Emergency Shutdown (Train -2)	Qatar Shell GTL	Ras Laffan
December 2016	Main Turnaround 1	Qatar Shell GTL	Ras Laffan
December 2016	Main Turnaround 2	Qatar Shell GTL	Ras Laffan

Procurement, Construction, and Installation (PIC) & Projects

Date	Description of Works	Client	Location
2021	Upgrade of Train-4 Fuel Gas Compressor Motor Drive	Dolphin	RL 2
2021	Upgrade of Obsolete GCP & AVR Panels of NFB Offshore GTG Power Plant	Qatargas Operating Company Limited	QG1 Offshore
April 2021	Procurement & Construction Works	Dolphin Energy Limited	Ras Laffan
April 2020	Construction Works for SMR Pig Tail and CO Analyzer	Worley Parsons Qatar W.L.L.	Ras Laffan
December 2019	Procurement and construction work for various PIP	Dolphin Energy Limited	Ras Laffan
December 2019	Procurement & Construction Works for FMP-0060-2237 & FMP-0060-2455	Dolphin Energy Limited	Ras Laffan
December 2019	Seal-off Platforms for FT Reactors	ORYX GTL Limited	Ras Laffan
May 2019	Construction Services Contract For BFW QMI Project - Batch D (CSOW 05)	Worley Parsons Qatar W.L.L.	Ras Laffan
January 2019	BFW QMI Project - Batch C.	Worley Parsons Qatar W.L.L.	Ras Laffan
January 2019	PIC of Projects / MOCs at Ras Laffan.	ORYX GTL Limited	Ras Laffan
November 2018	Construction Services Contract for bio sludge treatment and disposal	Worley Parsons Qatar W.L.L.	Ras Laffan
October 2018	Pipe rack height limiters at Q-Chem and Q-Chem II	Qatar Chemical Company Limited	Ras Laffan
August 2018	Construction of New Steam Let-down Station For Very High Pressure Steam Recovery at RLOC	Ras Laffan Olefins Company Limited	Ras Laffan
January 2018	Reservoir Management Optimization Project (RMOP)	Dolphin Energy Limited	Ras Laffan
January 2015	PCI of RGX2 LP/MP Steam Header Replacement	Ras Gas	Ras Laffan

Projects & Experience

Shop Fabricated Pressure Vessels and Tanks

Date	Description of Works	Client	Location
June 2013	Design, Fabrication and Testing of New Reflux Drum to ASME Sec. VIII Div1	Qatar Vinyl Company	Doha Workshop
September 2012	Design, fabrication & testing of sump vessel	Total E&P Qatar	Doha Workshop

Piping Works

Date	Description of Works	Client	Location
May 2020	Inlet / outlet header fabrication	Qatargas Operating Company Limited	Ras Laffan
November 2018	Fabrication, Shop Jointing and Painting of Pipe Spools and Supply of Manpower for QG WRR Project	SNC-Lavalin Group	Ras Laffan
September 2017	Onshore Fabrication Services Frame Work Contract	North Oil Company	Doha
July 2017	Barzan Offshore MPFM Installation Project	Chiyoda Almana Engineering LLC	Offshore Platform
February 2017	Chemical Cleaning pipework	Qatar Shell GTL Limited	Ras Laffan
February 2017	Fabrication and supply of pipe spool Phosphate dosing project	Qatar Shell GTL Limited	Ras Laffan
May 2016	Fabrication & Installation of Pipes & Support	Qatar Shell GTL Limited	Ras Laffan

Site Installation of Electrical and Instrumentation Works

Date	Description of Works	Client	Location
August 2017	Construction & Installation Works Related To Plant	Qatar Fertiliser Company	
January 2012	Various E&I projects as part of Multi-Disciplinary Construction Services Contract for Pearl GTL Plant Ras Laffan	Dolphin Energy Limited	Pearl GTL Plant, RasLaffan

Onshore and Offshore Structure Supports

Date	Description of Works	Client	Location
October 2012	Fabrication and Supply of Frames for Dropped Object Protection Structures MOQ/T/062/11 -Phase-1	Maersk Oil Qatar	Doha workshop & MOQ, Offshore Platform
April 2010	Fabrication of skids for various items for offshore	Maersk Oil Qatar	MOQ, Offshore Platform
August 2008	Fabrication of Module extension for DP1 Project	Total E & P Qatar	Offshore platform

Containers, Lifting Baskets and Lifting Items

Date	Description of Works	Client	Location
November 2009	Fabrication and Supply of 18 Nos. Oil Spill Containers to EN-12079, 1&2:2006 Standard	Maersk Oil Qatar	MOQ, Offshore Platform

Products

Salama: Board Game and Mobile App

At Madina Group we recognize that we must continuously strive to be innovative and forward thinking. To achieve and support this vision, we have introduced a product called Salama.

Salama, Arabic for Safety, is our interactive, 'hands on' board game focused on health and safety, environment and welfare, designed to enhance the safety learning experience. Playing this board game within a fun and informal environment enhances the overall learning experience.

The Salama board game engages people in meaningful discussions about the direction and application of the organisations's HSE culture. By visualizing core messages, organisational landscape, key challenges and opportunities, employees get the opportunity to see it all come to life with compelling narrative and dialogue. The Salama board game creates 'lightbulb moments' of realisation for employees emphasising their core HSE standards and rules.

Following the successful launch of Salama board game, we launched an App version of the game, to further enhance the HSE learning experience in a fun, competitive and structured manner for Madina Group employees and clients. By playing Salama App, users can extend their learning experience beyond the typical HSE inductions and toolbox talks, using a variety of questions and multiple-answer style challenges.

Our HSE related training game allows players to further increase and reinforce their HSE knowledge already gained. The Salama App provides a rich learning environment and compliments the Salama board game.

Game Concept

- Players answer a series of questions and challenges while progressing through the different levels of the game by correctly answering each HSE related question.
- Points are awarded for correct first answers only within the time frame specified.
- High scores, personal bests, most improved scores etc., will be monitored, and prizes can be awarded to the best performers.



SALAMA

Partnerships



Madina Group offers access solutions following the establishment of a strategic partnership with PERI Qatar and aims to provide a much needed, competitive alternative in the Qatar market. Madina Group supplies and self performs access requirements using the PERI Up system to streamline our operations by improving safety, enhancing productivity and reducing the logistical and access impact across our work fronts.

By utilising an innovative scaffold system proven successfully in the global oil and gas industry, Madina Group aims to achieve a step-change in project execution.

Key advantages of the PERI UP system:

- Minimum disruption with better planning & scheduling
- Reduction in complexity -fewer components
- Lighter and more efficient than traditional scaffold systems
- Reduction in dropped objects and potential near misses
- Reduction in manpower but greater productivity
- Reduction in manpower fatigue
- Component traceability back to raw materials and quality assurance systems
- Flexible & durable system -can be lifted with crane or moved on wheels
- Gravity lock ledger points less time consumed during erection / dismantling

PERI

- PERI - German manufacturer of formwork & scaffolding systems
- Founded in 1969
- With 8,700 employees
- Turnover of EUR1.5 billion
- 10 years operating in Qatar



QHSE

Quality is our Brand Ambassador

Ensuring the quality of our products and services is of paramount importance to Madina Group. We understand that ‘today’s quality is tomorrow’s safety’. In order to ensure our clients quality expectations are met and indeed exceeded, Madina Group has established, documented, implemented and maintains a comprehensive HSE management system to continually improve its effectiveness in accordance with the requirements of National and International Standards ISO 45001:2018, ISO 9001:2018 and ISO 14001:2015.

Health, Safety and the Environment is our Core Value We focus on building a team environment that fosters a safe, healthy and enjoyable workplace. Our accommodation, amenities and medical facilities are designed to ensure our employees have industry-leading infrastructure and support to maintain both a healthy body and mind.

We have successfully implemented Behaviour Based Safety (BBS) programme across our workforce. To complement our world class Health & Safety training we have introduced SALAMA, our interactive HSSE board game and App, which is completely unique to Madina Group.

Our employees consider safety as a core value at all times and our state of the art HSE training centres ensures all of our workforce receive the best HSE training in the industry.

We are committed to saving energy and natural resources by encouraging low consumption and a company-wide focus on recycling. In partnership with our clients, we constantly look for new and innovative ways to deliver products and services to reduce their impact on the environment.



The Health & Wellbeing of our People

WE TREAT OUR PEOPLE LIKE FAMILY

Our people are our greatest asset!

We have recruited a talented and experienced workforce from across the world, utilising our unique manpower sourcing and competency assurance methodology and processes. Once in Qatar, we provide extensive training, integrating each new employee into an existing, robust and highly motivated team. The result is a self driven, operationally excellent workforce.



HOW WE CARE

We invest in our people through a range of training programmes including vocational subjects, leadership training and HSE through our group company QISC. In line with our vision of becoming Qatar's employer of choice, we provide our employees with a dynamic work atmosphere and excellent accommodation, amenities and facilities.

SAFETY

Our priority is the health & safety of our people. Safety is embedded in our culture, at every level of our organisation.

Our workforce consider safety as their first priority at all times and our state of the art HSE training centre ensures our workforce receive the best HSE training and competency assurance in the industry.

WELFARE

We provide our employees with a good standard of accommodation and meals as well as ensuring adequate recreational facilities. We have our own in-house medical clinic with a dedicated, full time doctor and several nurses. The health & wellbeing of our staff is extremely important to us and we regularly monitor and promote a healthier and more positive lifestyle.

CSR & Employee Welfare

We acknowledge not just the responsibility we have towards economic development and improving the quality of life of our employees and clients, but also our social responsibility towards our community.

We consider our corporate social responsibility (CSR) as a means to strengthen relations with stakeholders at every level, whilst contributing back to society. Our CSR activities are therefore a core part of our business strategy and our daily operations.

Supporting the Community

At Madina Group, we have a tradition of supporting our local community. We believe it is our duty to contribute to the development of society by participating voluntarily in community initiatives to support the less fortunate. We sponsor community activities like the annual Iftar programme, which is held in partnership with Qatar Charities.

Creating Awareness

Madina Group participates in events to help support the local community through various public initiatives. Safety has always been a core part of our culture and is strictly followed in our various operations. In an attempt to raise safety awareness in the community, we have hosted safety awareness and training events across Qatar on World Safety Day.

Promoting Fitness and Wellbeing

We believe team building in the workplace is important to get the most out of our workforce. Team building activities improves staff morale and contributes significantly to employee welfare and motivation that builds trust among employees ensuring better productivity. We are a great supporter of Qatar's various initiatives towards sports and fitness and organise team-building events like football training and tournaments, for the staff to promote fitness and encourage teamwork.



Our Clients





MADINA GROUP

Operational Excellence

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